



## **Sugati Publications Returns and Refund Policy**

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Books or booklets which are damaged during shipping can be returned and will be replaced at no cost to the customer. Custom print booklet orders must be approved by the customer in advance and therefore will only be replaced at no cost if the error occurred after your approval of the custom text. We will correct any errors promptly should they occur and ensure your satisfaction with your order.

Please contact us within 5 business days of receipt with your order information to make arrangements for return and prompt replacement. Since we are a small, independent company, we are unable to process returns, exchanges or refunds for any other reason other than noted above.

For questions, contact us at: [admin@sugatipublications.com](mailto:admin@sugatipublications.com) or Sugati Publications P.O. Box 136 Oxford OH 45056, (513) 523-0197, ext. 4.

We value you as a customer and will do our best to ensure your satisfaction with our service and our products.